

STAYING HEALTHY AT SOULTENDERS

~ Taking Care of Yourself and Others During a Pandemic ~

Keeping everyone at Souttenders healthy is our top priority during COVID-19. Here's what you need to know about how we're working to protect you, and what you can do to help!

HOW SOULTENDERS CARES FOR YOU DURING COVID-19

Souttenders has implemented the following practices to help reduce your risk of illness.

Health & Safety Practices at Souttenders

- Masks are worn by providers and staff at all times, especially when social distancing of 6 or more feet cannot be maintained in Souttenders offices.
- Clinicians with smaller offices are conducting services in larger spaces.
- Souttenders staff undergo temperature checks as they enter our offices each morning. Private practice clinicians check their own temperatures. All staff have been trained in pandemic-related safety procedures, which are strictly enforced.
- Offices, waiting rooms, and commonly used equipment (telephones, printers, etc.) are sanitized throughout the day. Deeper cleaning is typically conducted nightly.
- Notification and safety procedures are in-place to ensure we are informed of any possible illness.

HOW YOU CAN HELP!

Here's how you can help keep yourself and others stay safe at Souttenders.

Stay home if you are ill. If you have signs of illness, reschedule your appointment or make other arrangements (e.g., telehealth).

Avoid the waiting room. If you arrive early, wait outside. Talk to your provider about texting you when they're ready for your appointment.

Wear a mask and stay socially distant in Souttenders offices.

Please stay masked and distance yourself at least six (6) feet away from others when visiting our Souttenders offices.

Don't Touch – Do Sanitize. If you must touch, use a tissue and toss immediately after use. Also wash your hands frequently and sanitize.

Be Understanding. Our COVID-19 related policies are based on recommendations received from health and government agencies. Please adhere to these guidelines while in our offices and be understanding if our staff reminds you to do so. Whether or not you agree, we have your best interests at heart!



QUESTIONS OR CONCERNS? We want to hear from you! Email us at info@souttenders.com.